

Portwest NZ Limited - Terms of Trading

1. Interpretation

1.1. Definitions:

"Business Day" a day (other than a Saturday, Sunday or public holiday) when banks in New Zealand are open for business.

"CGA" means Consumer Guarantees Act 1993.

"Conditions" the terms and conditions set out in this document as amended from time to time in accordance with clause 17.3.

"Contract" the contract between the Supplier and the Customer for the sale and purchase of the Goods in accordance with these Conditions.

"Customer" the person or firm who purchases the Goods from the Supplier.

"Force Majeure Event" an event, circumstance or cause beyond a party's reasonable control including without limiting the generality of the foregoing, the occurrence or resurgence of pandemics.

"Goods" the goods (or any part of them) set out in the Order.

"Group Company" means any company which is a member of the group.

"GST" means the goods and services tax as imposed by the GST law together with any related interest, penalties, fines or other charge.

"GST Law" means the Goods and Services Tax Act 1985, or, if that Act does not exist for any reason, means any Act imposing correlating to the imposition or administration of a goods and services tax in New Zealand and any regulation made under that Act.

"Order" the Customer's order for the Goods, as set out in the Customer's purchase order form, or overleaf, as the case may be.

"Specification" (a) any specification for the personalisation of Goods that in all other respects are standard items as listed in the Supplier's catalogue; or
(b) any specification for bespoke items, where the Goods ordered are not standard items listed in the Supplier's catalogue.

"Supplier" Portwest NZ Limited (registered in New Zealand with company number 4445719).

"Supplier IP" means any and all intellectual property rights such as distinctive trade names, trademarks, symbols, designations, logos, characters, slogans, signs and any other means of identifying the Supplier or a Group Company, the products or services of the Supplier or a Group Company which are in the ownership of the Supplier or a Group Company.

1.2. Interpretation:

1.2.1. a person includes a natural person, corporate or unincorporated body (whether or not having separate legal personality).

1.2.2. a reference to a party includes its successors and permitted assigns.

1.2.3. a reference to legislation or a legislative provision is a reference to it as amended or re-enacted. A reference to legislation or a legislative provision includes all subordinate legislation made under that legislation or legislative provision.

1.2.4. any phrase introduced by the terms including, include, in particular or any similar expression shall be construed as illustrative and shall not limit the sense of the words preceding those terms.

1.2.5. a reference to writing or written includes e-mails.

2. Basis of contract

2.1. Subject to any variation under clause 17.3, these Conditions form part of the Contract to the exclusion of all other terms and conditions that the Customer seeks to impose or incorporate, or which are implied by trade, custom, practice or course of dealing (including any terms or conditions which the Customer purports to apply under any purchase order, confirmation of order, specification or other document).

2.2. The Order constitutes an offer by the Customer to purchase the Goods in accordance with these Conditions. The Customer is responsible for ensuring that the terms of the Order and any applicable Specification submitted by the Customer are complete and accurate.

2.3. The Order shall only be deemed to be accepted when the Supplier issues a written acceptance of the Order, at which point the Contract shall come into existence.

2.4. The Customer waives any right it might otherwise have to rely on any term endorsed upon, delivered with or contained in:

2.4.1. any documents of the Customer; or

2.4.2. any framework agreement or other supply agreement to which the Customer and Supplier might be parties,

in either case, which is inconsistent with these Conditions.

2.5. Any samples, drawings, or advertising produced by the Supplier and illustrations contained in the Supplier's catalogues or brochures are produced for the sole purpose of giving an approximate idea of the Goods referred to in them. They shall not form part of the Contract nor have any contractual force.

2.6. A quotation for the Goods given by the Supplier shall not constitute an offer but merely an invitation to treat and no contractual relationship shall arise from it. A quotation shall only be valid for a period of 30 (thirty) days from its date of issue. Where, due to the act or request of the Buyer, the initial supply of Goods commences more than 3 months after the date of acceptance of a Quotation or an instrument of agreement, Seller is entitled to submit a revised schedule of prices in relation to the supply of such Goods.

2.7. The Customer warrants and agrees that (a) they are not acquiring the Goods for the purpose of personal, domestic, household use or consumption, and therefore the Customer is not a consumer as defined by the CGA; (b) the Goods are supplied and acquired in trade for the purposes of the Fair Trading Act 1986 (FTA) and the parties agree to contract out of sections 9 (Misleading and deceptive conduct generally), 12A (Unsubstantiated representations) and 13 (False and misleading representations); and (c) the Applicant agrees that all warranties, conditions and other terms implied by the CGA or sections 9, 12A and 13 of the FTA or any other statute or common law are excluded from these terms to the fullest extent.

3. Goods

3.1. For the purposes of these Conditions, the phrase "standard Goods" refers to items that are described in the Supplier's catalogue.

3.2. For personalised Goods, the Goods are described in the Supplier's catalogue, as modified by any applicable Specification. For the purposes of these Conditions, the phrase "personalised Goods" refers to standard products that are included in the Supplier's catalogue in relation to which the Customer may at its option request the addition of their own name, branding or other similar cosmetic changes which are not amendment to the underlying specification of the item in question.

3.3. For bespoke Goods, the Goods are described in the Specification. For the purposes of these Conditions, the phrase "bespoke Goods" refers to items that are non-standard items that are not in the Supplier's catalogue.

3.4. The Supplier may notify the Customer that an Order placed by it is to be treated as a "specials order". The number of units that may be purchased by the Customer under a specials order shall be subject to such minimum number as the Supplier may notify.

3.5. If the Supplier prepares the Goods in accordance with customer Specifications the Customer must ensure that

3.5.1. the Specifications are accurate:

3.5.2. Goods prepared in accordance with those Specifications will be fit for the purpose for which they are intended to be used; and Specifications or instructions will not result in the infringement of any intellectual property rights of a third party, or in the breach of any applicable law or regulation.

3.6. To the extent that the Goods are to be manufactured in accordance with a Specification supplied by the Customer, the Customer shall indemnify the Supplier against all liabilities, costs, expenses, damages and losses (including any direct, indirect or consequential losses, loss of profit, loss of reputation and all interest, penalties and legal and other professional costs and expenses) suffered or incurred by the Supplier in connection with any claim made against the Supplier for actual or alleged infringement of a third party's intellectual property rights arising out of or in connection with the Supplier's use of the Specification. This clause 3.5 shall survive termination of the Contract.

3.7. The Supplier reserves the right to amend the specification of the Goods and/or the Specification if required by any applicable statutory or regulatory requirements.

3.8. All technology and know-how, whether patented or not, which is incorporated into the Goods and all the industrial and intellectual property rights related to the Goods are and shall remain the exclusive property of the Supplier.

4. Permission to use the Supplier's trademarks and media

4.1. Subject to the terms and conditions contained herein, the Supplier grants to the Customer a fully paid-up, non-exclusive, royalty-free, non-transferable, worldwide licence to reproduce, transmit and display, in whole or in part the Supplier's IP relating to the Goods (in accordance with any marketing guidelines which may be provided by the Supplier), for the purpose of promoting the sale of the Goods and only for the duration of the commercial relationship or until the stocks of the Products are exhausted, in full or in extracts.

4.2. Notwithstanding anything to the contrary, Customer will not sublicense any components of the Supplier IP to any other person.

4.3. Customer understands and agrees that all goodwill associated with the Supplier IP will inure to the benefit of the Supplier.

5. Delivery

5.1. The Supplier shall deliver the Goods to the location set out in the Order or such other location as the parties may agree in writing ("Delivery Location").

5.2. There may be delivery surcharges for Goods which are delivered.

5.3. The Customer shall accept the Goods when they are tendered for delivery at the Delivery Location. The Customer shall provide such access, personnel, facilities, and assistance as may be required to facilitate the safe unloading of the Goods at the Delivery Location. The Supplier may decline to deliver if the Supplier believes that it would be unsafe, unlawful, or unreasonably difficult to do so; or the premises (or access to them) are unsuitable for delivery vehicle(s).

- 5.4. Delivery is completed either on the completion of the unloading of the Goods at the Delivery Location (if the Supplier is arranging carriage) or when the Goods are loaded at the Supplier premises (if the Customer is collecting Goods or arranging carriage).
- 5.5. Any dates quoted for delivery are approximate only, and the time of delivery is not of the essence. The Supplier accepts no liability for delays in delivery due to reasons outside Supplier control e.g., severe weather events, acts of God and statutory restrictions or any loss or damage caused in transit. The Supplier shall not be liable for any delay in delivery of the Goods that is caused by a Force Majeure Event, the Customer's failure to comply with any of the requirements of clause 5.3, or the Customer's failure to provide the Supplier with adequate delivery instructions or any other instructions that are relevant to the supply of the Goods.
- 5.6. If the Customer accepts delivery of the Goods after the estimated delivery time, it will be on the basis that the Customer has no claim against the Supplier for delay (including indirect or consequential loss or increase in the price of the Goods).
- 5.7. If the Customer fails to take or accept delivery of the Goods within three (3) Business Days of the Supplier notifying the Customer that the Goods are ready, then, except where such failure or delay is caused by a Force Majeure Event or the Supplier's failure to comply with its obligations under the Contract in respect of the Goods:
- (a) delivery of the Goods shall be deemed to have been completed at 9.00 am on the third Business Day after the day on which the Supplier notified the Customer that the Goods were ready; and
 - (b) the Supplier shall store the Goods until actual delivery takes place and may charge the Customer for all related costs and expenses (including insurance).
- 5.8. If the Supplier fails to deliver the Goods, its liability shall be limited to the costs and expenses incurred by the Customer in obtaining replacement goods of similar description and quality in the cheapest market available, less the price of the Goods. The Supplier shall have no liability for any failure to deliver the Goods to the extent that such failure is caused by a Force Majeure Event, the Customer's failure to comply with any of the requirements of clause 5.3, or the Customer's failure to provide the Supplier with adequate delivery instructions or any other instructions that are relevant to the supply of the Goods.
- 5.9. If the Supplier delivers up to and including 3% more or less than the quantity of Goods ordered the Customer may not reject them, but on receipt of notice from the Customer that the wrong quantity of Goods was delivered, a pro rata adjustment shall be made to the Order invoice.
- 5.10. The Supplier may deliver the Goods by instalments, which shall be invoiced and paid for separately. Each instalment is treated as a separate contract and payment(s) for each instalment shall be condition precedent to future deliveries. Any delay in delivery or defect in an instalment shall not entitle the Customer to cancel any instalment. The failure of the Customer to pay any one or more of the instalments shall entitle the Supplier to treat such failure as a repudiation of the Order by the Customer and it may repudiate such further performance and recover damages for breach of contract.

6. Quality

- 6.1. The Supplier warrants that on delivery, the Goods shall:
- 6.1.1. conform in all material respects with their description and any applicable Specification; and
 - 6.1.2. be free from material defects in design, material and workmanship.
- 6.2. Subject to clause 6.3, if:
- 6.2.1. the Customer gives notice in writing to the Supplier in accordance with clause 6.4;
 - 6.2.2. the Supplier is given a reasonable opportunity of examining such Goods; and
 - 6.2.3. the Customer (if asked to do so by the Supplier) returns such Goods to the Supplier's place of business at the Customer's cost, the Supplier shall, at its option, repair or replace the defective Goods, or refund the price of the defective Goods in full.
- 6.3. The Supplier shall not be liable for the Goods' failure to comply with the warranty set out in clause 6.1 in any of the following events:
- 6.3.1. the Customer makes any further use of such Goods after giving notice in accordance with clause 6.2;
 - 6.3.2. the defect arises because the Customer failed to follow the Supplier's oral or written instructions as to the storage, commissioning, installation, use and maintenance of the Goods or (if there are none) good trade practice regarding the same;
 - 6.3.3. the defect arises as a result of the Supplier following any drawing, design or Specification supplied by the Customer;
 - 6.3.4. the Customer alters or repairs such Goods without the written consent of the Supplier;
 - 6.3.5. the defect arises as a result of fair wear and tear, wilful damage, negligence, or abnormal storage or working conditions; or
 - 6.3.6. the Goods differ from their description or the Specification as a result of changes made to ensure they comply with applicable statutory or regulatory requirements.
- 6.4. A claim by the Customer which is based on any defect in the quality or condition of the Goods or their failure to correspond with any Specification shall (whether or not delivery is refused by the Customer) be notified to the Supplier within 3 (three) days from the date of delivery or (where the defect or failure was not apparent on reasonable inspection) within a reasonable time after discovery of the defect or failure. If delivery is not refused, and the Customer does not notify the Supplier accordingly, the Customer shall not be entitled to reject the Goods and the Supplier shall have no liability for such defect or failure, and the Customer shall be bound to pay the price as if the Goods had been delivered in accordance with the Contract.
- 6.5. Where the Customer is acquiring, or holds itself out as acquiring, goods for the purposes of a business in accordance with the Consumer Guarantees Act, the Customer acknowledges the Consumer Guarantees Act will not apply to the supply of goods under these terms and conditions and the Customer will not assert any rights or claims against the Seller under the provisions of the Consumer Guarantees Act. The Customer acknowledges that this clause 6.5 is fair and reasonable.
- 6.6. The Supplier shall give no other warranty (and exclude any warranty, term or condition that would otherwise be implied) as to the quality of the goods or their fitness for any purpose. Except as provided in this clause 6, the Supplier shall have no liability to the Customer in respect of the Goods' failure to comply with the warranty set out in clause 6.1.
- 6.7. These Conditions shall apply to any repaired or replacement Goods supplied by the Supplier.

7. Return of Goods

- 7.1. Unless the Goods are defective (meaning that they do not comply with the warranty set out in clause 6.1), then the Supplier will not accept the return of Goods by the Customer unless:
- 7.1.1. the Goods have not undergone screen-printing, embroidery, or any further processing except in the unlikely event of manufacturing defects;
 - 7.1.2. the Goods were not customised to a Specification;
 - 7.1.3. such return has been agreed in writing by the Supplier's returns department, who may provide the Customer with a returns reference number;
 - 7.1.4. the Customer pays to the Supplier the handling charge specified by the Supplier;
 - 7.1.5. the Customer arranges at its own expense for the relevant Goods to be returned to such location as the Supplier may specify, accompanied by a consignment note quoting any returns reference number; and
 - 7.1.6. the Goods are returned in the same condition as they were in when delivered by the Supplier, and are fit for resale by the Supplier.
- 7.2. Unless the Goods are defective (meaning that they do not comply with the warranty set out in clause 6.1), the Supplier will not accept the return of personalised or bespoke Goods.
- 7.3. Where the Supplier agrees that the Customer may return the Goods, and the Customer complies with the obligations pursuant to clauses 7.1.4 to 7.1.6, then only that part of the Order which relates to the Goods so returned shall be deemed to be cancelled.
- 7.4. Save as provided in this clause, no Order may be cancelled by the Customer except with the written agreement of the Supplier and on terms that the Customer shall indemnify the Supplier in full against all loss (including loss of profit), cost, damages, charges and expenses incurred by the Supplier as a result of cancellation.
- 7.5. Supplier may suspend or cancel the order, by written notice if:
- 7.5.1. Customer fails to pay Supplier any money when due (under the Order or otherwise);
 - 7.5.2. Customer becomes insolvent;
 - 7.5.3. Customer fails to honour any obligations under these Terms of Trading.

8. Samples

Where the Customer requests (and the Supplier agreed to provide) samples of Goods, the Supplier shall be entitled to invoice the Customer the full price of such samples upon dispatch, including any applicable post, packing and GST. Such invoice will be credited provided that the Customer returns the relevant items at its own expense in unused and undamaged condition within 30 (thirty) days of delivery. If the relevant items are not so returned, the Customer will become immediately liable to pay the amount invoiced.

9. Title and risk

- 9.1. The risk in the Goods shall pass to the Customer in accordance with the incoterm referenced in the Contract between Customer and Supplier for delivery of Goods.
- 9.2. Both legal and beneficial ownership ("Title") to the Goods shall not pass to the Customer until the earlier of:
- 9.2.1. the Supplier receives payment in full of the whole price (principal amounts and incidentals) (in cash or cleared funds) for the Goods and any other goods that the Supplier has supplied to the Customer, in which case Title to the Goods shall pass at the time of payment of all such sums; or
 - 9.2.2. the Customer resells the Goods, in which case Title to the Goods shall pass to the Customer at the time specified in clause 9.4.
- 9.3. Until title to the Goods has passed to the Customer, the Customer shall:
- 9.3.1. store the Goods separately from all other goods held by the Customer so that they remain readily identifiable as the Supplier's property;
 - 9.3.2. not remove, deface or obscure any identifying mark or packaging on or relating to the Goods;

- 9.3.3. maintain the Goods in satisfactory condition and keep them insured against all risks for their full price from the date of delivery;
- 9.3.4. notify the Supplier immediately if it becomes subject to any of the events listed in clause 13.1;
- 9.3.5. give the Supplier such information relating to the Goods as the Supplier may require from time to time and
- 9.3.6. hold the Goods on a fiduciary basis as the Suppliers bailee.

- 9.4. Subject to clause 9.5, the Customer may resell or use the Goods in the ordinary course of its business (but not otherwise) before the Supplier receives payment for the Goods. However, if the Customer resells the Goods before that time:
- 9.4.1. it does so as principal and not as the Supplier's agent; and
 - 9.4.2. title to the Goods shall pass from the Supplier to the Customer immediately before the time at which resale by the Customer occurs.
 - 9.4.3. if any Goods sold to the Purchaser are sold in the ordinary course of the Purchaser's business, the Purchaser must, if the Purchaser has not already paid the Supplier for such product, hold the proceeds of sale of such product on trust for the Supplier and immediately pay such proceeds to the Supplier on or before the due date for payment.
- 9.5. If before title to the Goods passes to the Customer, the Customer becomes subject to any of the events listed in clause 13.1, then, without limiting any other right or remedy the Supplier may have:
- 9.5.1. the Customer's right to resell the Goods or use them in the ordinary course of its business ceases immediately; and
 - 9.5.2. the Supplier may at any time:
 - 9.5.2.1. require the Customer to deliver up all Goods in its possession that have not been resold, or irrevocably incorporated into another product; and
 - 9.5.2.2. if the Customer fails to do so promptly, enter any premises of the Customer or of any third party where the Goods are stored in order to recover them.

10. Personal Property Securities Act

- 10.1. Under these Terms (by virtue of the retention of title in clause 9) you grant us a continuing security interest over all present and after acquired Goods and their proceeds as security for payment of all moneys owing by you to us.
- 10.2. You undertake to:
- 10.2.1. Do all acts and provide all information we reasonably require to register a financing statement or financing change statement on the Personal Property Securities Register; and
 - 10.2.2. Advise us immediately in writing of any proposed change in your name or other details on the Personal Property Securities Register.
- 10.3. You:
- 10.3.1. Waive your right to receive a verification statement regarding any financing statement or financing change statement relating to the security interest;
 - 10.3.2. Waive your rights and, with our agreement, contract out of your rights under sections 116, 120(2), 121, 125, 126, 127, 129 and 131 of the PPSA; and
 - 10.3.3. Agree that nothing in sections 114(1)(a), 133 and 134 of the PPSA shall apply and, with our agreement, contract out of such sections.
- 10.4. Unless the context otherwise requires, the terms and expressions used in this clause 10 have the meanings given to them in, or by virtue of, the PPSA.

11. Price and payment

- 11.1. The price of the Goods shall be:
- 11.1.1. the price confirmed in the Customer's order acceptance referred to in clause 2.3, or, if no price is quoted, the price set out in the Supplier's published price list in force as at the date of delivery; plus
 - 11.1.2. any small order charge which is payable in accordance with the provisions set out in the Supplier's price list from time to time.
- 11.2. The price of the Goods includes delivery in one drop (unless otherwise stated) to the Delivery Location via commercial courier nominated by the Customer, using standard delivery service. Where the Customer requests, and the Supplier agrees to provide, a special delivery service, the Supplier shall notify the Customer of the additional cost and the price of the Goods shall be increased accordingly.
- 11.3. The Supplier may, by giving notice to the Customer at any time before delivery, increase the price of the Goods to reflect any increase in the cost of the Goods including but not limited to increases that are due to:
- 11.3.1. any factor beyond the Supplier's control (including foreign exchange fluctuations, imposition of tariffs, increases in taxes and duties, and increases in labour, materials and other manufacturing costs);
 - 11.3.2. any request by the Customer to change the delivery date(s), quantities or types of Goods ordered, or the Specification; or
 - 11.3.3. any delay caused by any instructions of the Customer or failure of the Customer to give the Supplier adequate or accurate information or instructions.
- 11.4. The price of the Goods excludes amounts in respect of taxes (including but not limited to GST), duties, other imposts and if applicable any relevant plastic packaging tax where the obligation falls on the Customer in the country of delivery to pay any such tax, whether they are enforced or brought into force before or after acceptance in accordance with clause 2.
- 11.5. Rate of tax and duties on the Goods will be those applying at the time of delivery (if relevant).
- 11.6. The Supplier may invoice the Customer for the Goods prior to delivery if Customer is on pre-pay terms, on delivery of Goods or at any time after dispatch of Goods.
- 11.7. The Customer shall pay each invoice submitted by the Supplier within 30 days of the date of the invoice and in full and in cleared funds to a bank account nominated in writing by the Supplier, unless time for payment shall be of the essence of the Contract.
- 11.8. Where:
- 11.8.1. the Customer has an approved credit account with the Supplier; and
 - 11.8.2. the price of the Goods, when added to the total of all other sums for the time being due from the Customer to the Supplier, falls within the credit limit on such approved account, the Customer shall pay the invoice in full and in cleared funds no later than 30 days (unless a different payment period is agreed to in writing by the Supplier) following the end of the month in which the invoice is rendered.
- 11.9. The Supplier reserves the right to request a deposit (in such amounts as the Supplier deems reasonable) from the Customer as a guarantee for the Customer's performance of the Contract.
- 11.10. Payment shall be made to the bank account nominated in writing by the Supplier. Time for payment is of the essence.
- 11.11. If the Customer fails to make any payment due to the Supplier under the Contract by the due date for payment, then:
- 11.11.1. the Customer shall pay interest on the outstanding amount at the Reserve Bank of Australia cash rate plus four (4) per cent; or at the current cash investment rate plus four (4) per cent as published by the Reserve Bank of New Zealand. Such interest shall accrue on a daily basis from the due date until actual payment of the overdue amount, whether before or after judgement. The Customer shall pay the interest together with the overdue amount; and
 - 11.11.2. the Supplier may recover from the Customer all costs, expenses, and other liabilities (including legal costs on a full indemnity basis) that the Supplier incurs in obtaining payment of sums due.
- 11.12. Without the requirement to give prior notice to the Customer, the Supplier may at its absolute discretion withdraw any discount arrangements that are generally applied to purchases made by the Customer.
- 11.13. Without the requirement to give prior notice to the Customer, the Supplier may at its absolute discretion cancel any previously approved credit account or reduce the credit limit on such account.
- 11.14. The Customer shall pay all amounts due under the Contract in full without any set-off, counterclaim, deduction or withholding (except for any deduction or withholding required by law). The Supplier may at any time, without limiting any other rights or remedies it may have, set off any amount owing to it by the Customer against any amount payable by the Supplier to the Customer.

12. GST

- 12.1. The parties agree that:
- (a) The price is exclusive of GST;
 - (b) All other payments have been calculated without regard to GST;
 - (c) if the whole or any part of any payment is the consideration for a taxable supply (other than for payment of the price) for which the payee is liable to GST, the payer must pay to the payee an additional amount equal to the GST amount, either concurrently with that payment or as otherwise agreed in writing.
 - (d) Any reference to a cost or expense in these terms and conditions excludes any amount in respect of GST forming part of the relevant cost or expense when incurred by the relevant party for which that party can claim an input tax credit; and the payee will provide to the payer a tax invoice.

13. Termination

- 13.1. Without limiting its other rights or remedies, the Supplier may terminate the Contract with immediate effect by giving written notice to the Customer if:
- 13.1.1 the Customer commits a material breach of any term of these Terms of Trading or the Contract and (if such a breach is remediable) fails to remedy that breach within 30 days of that party being notified in writing to do so;
 - 13.1.2 the Customer takes any step or action in connection with its entering administration, provisional liquidation or any composition or arrangement with its creditors (other than in relation to a solvent restructuring), being wound up (whether voluntarily or by order of the court, unless for the purpose of a solvent restructuring), having a receiver appointed to any of its assets or ceasing to carry on business or, if the step or action is taken in another jurisdiction, in connection with any analogous procedure in the relevant jurisdiction;
 - 13.1.3. the Customer suspends, threatens to suspend, ceases, or threatens to cease to carry on all or a substantial part of its business; or
 - 13.1.4. the Customer's financial position deteriorates to such an extent that in the Supplier's opinion the Customer's capability to adequately fulfil its obligations under the Contract has been placed in jeopardy.
- 13.2. Without limiting its other rights or remedies, the Supplier may suspend provision of the Goods under the Contract or any other contract between the Customer and the Supplier if the Customer becomes subject to any of the events listed in clause 13.1.1 to clause 13.1.4, or the Supplier reasonably believes that the Customer is about to become subject to any of them, or if the Customer fails to pay any amount due under the Contract on the due date for payment.
- 13.3. Without limiting its other rights or remedies, the Supplier may terminate the Contract with immediate effect by giving written notice to the Customer if the Customer fails to pay any amount due under the Contract on the due date for payment.
- 13.4. On termination of the Contract for any reason the Customer shall immediately pay to the Supplier all of the Supplier's outstanding unpaid invoices and interest.

13.5. Termination of the Contract shall not affect any of the parties' rights and remedies that have accrued as at termination, including the right to claim damages in respect of any breach of the Contract that existed at or before the date of termination.

13.6. Any provision of the Contract that expressly or by implication is intended to come into or continue in force on or after termination shall remain in full force and effect.

14. Limitation of liability

14.1. Nothing in these Conditions shall limit or exclude the Supplier's liability for:

- 14.1.1. death or personal injury caused by its negligence, or the negligence of its employees, agents or subcontractors (as applicable);
- 14.1.2. fraud or fraudulent misrepresentation;
- 14.1.3. any matter in respect of which it would be unlawful for the Supplier to exclude or restrict liability.

14.2. Subject to clause 14.1:

- 14.2.1. the Supplier shall under no circumstances whatsoever be liable to the Customer, whether in contract, tort (including negligence), breach of statutory duty, equity or otherwise, for any loss of profit, loss of sales or business, loss of agreements or contracts, loss of anticipated savings, loss of use of corruption of software data or information, loss of or damage to goodwill or any indirect or consequential loss or damage of any kind arising under or in connection with the Contract; and
- 14.2.2. the Supplier's total liability to the Customer in respect of all other losses arising under or in connection with the Contract, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, shall in no circumstances exceed the price of the Goods to which the liability relates.

15. Sanctions

Customer hereby represents and warrants that: the Customer is not included on any list of restricted entities, persons or organisations published by any member state of the European Union, the United States of America government, the United Nations or other applicable national governments (collectively, the "Sanctions Lists") and neither is it owned or controlled by a person or entity which is included on such Sanctions Lists. the receipt and/or the transportation and/or the delivery of the Goods to its intended destination and/or end users will not constitute a breach or violation by the Supplier of any applicable laws and regulations including sanction/embargo/export control laws (including those of the European Union, the United States of America and the United Nations, where applicable) and will also not expose us to any sanction or penalty imposed by any state, country, international governmental organisation or other competent authority.

16. Privacy

16.1. You authorise us to collect and hold personal information about you and your related parties from any source we consider appropriate to be used for credit, administration, business analysis, service and marketing purposes. You further authorise us to disclose personal information about you and your related parties held by us to any other person for these purposes. If you do not allow us to collect and use this information, we may not be able to provide the Goods.

16.2. You authorise any person to give us information about you and your related parties that we may require in response to our credit and other enquiries. You authorise us to provide credit related information about you and your related parties to any credit reference agency or other person.

16.3. In this clause 16, "related parties" means any guarantor of your obligations to us and (if you are a company) your directors and shareholders.

16.4. You understand that natural persons have a right of access to, and may request correction of, personal information held by us about them under the Privacy Act 2020.

17. Listing Requirements

17.1 When placing the goods on the market, including but not limited to through physical retail outlets, the Customer's own website, or any third-party online marketplaces, the Customer shall be obliged to accurately list, advertise, and market the Goods using the correct product specifications, descriptions, safety requirements, images and technical datasheets as may be provided or specified by the Supplier. The Customer shall ensure that no misleading, altered, incomplete or inaccurate information is used in any listing or promotional material related to the Goods. The Customer shall also be responsible and liable for ensuring that any of its own customers, distributors, resellers, or other downstream partners comply with the obligations set out in this clause. Any failure by such parties to comply shall be deemed a failure by the Customer itself. Failure to comply with these obligations shall constitute a material breach of the Contract and the Supplier shall be entitled to terminate the Contract with immediate effect and may, at its sole discretion, refuse to sell or supply any further Goods to the Customer, its subsidiaries, affiliates or any other entity within the Customer's group of companies or any of the Customer's customers, distributors, resellers or other downstream partners.

18. Force majeure

Neither party shall be in breach of the Contract nor liable for delay in performing, or failure to perform, any of its obligations under the Contract if such delay or failure result from a Force Majeure Event. If the period of delay or non-performance continues for 4 weeks, the party not affected may terminate the Contract by giving 14 days written notice to the affected party.

19. Prohibition on Registering Domain Names or websites

19.1 The Customer is strictly prohibited from registering or attempting to register any domain name or website related to the Portwest brand in the Customer's territory or any other territory. In the event that it transpires that the Customer or any party acting on the behalf of the Customer registers a Portwest domain name, or a domain or website which redirects users from a Portwest domain or website address to another website, the Customer will assign said domain name or website address on request from the Supplier immediately when asked to do so at no cost.

19.2 The Customer is strictly prohibited from registering, or attempting to register any other intellectual property, including trademarks, related to the Portwest brand or any Portwest sub-brands either in the Customer's territory or any other territory. In the event that it transpires that the Customer or any party acting on the behalf of the Customer registers any Portwest intellectual property, including trademarks relating to the Portwest brand and/or sub-brands without the express written authority in advance of the Supplier, then the Customer will assign or procure the assignment of said intellectual property to the Supplier immediately on request to do so at no cost.

19.3 This clause 19 shall survive any termination of the Contract.

20. Packaging and labelling obligations of the Customer

20.1 Subject to clause 20.2 below, the Customer is entirely responsible for adhering to and complying with the packaging obligations of the Goods in the territory or territories the Customer distributes the Goods in. This shall include any obligations under the laws of the said territory or territories requiring the packing of the Goods to be recycled or packaged in a manner bearing certain labelling or recycling instructions. The Customer shall be responsible for any local packaging taxes.

20.2 The above clause 20.1 shall not apply in territories where the Supplier itself places its Goods directly on the market being Poland and the United Kingdom.

20.3 This clause 20 shall survive any termination of the Contract.

21. General

21.1. **Anti-Corruption.** Each party acknowledges that it is aware of, understands and has complied and will comply with, all applicable US and foreign anti-corruption laws, including without limitation, the US Foreign Corrupt Practices Act of 1977 and the UK Bribery Act of 2010, and similarly applicable anti-corruption and anti-bribery laws ("Anti-Corruption Laws"), as well as any anti-corruption policies provided by the Supplier. Each party agrees that no one acting on its behalf will give, offer, agree or promise to give, or authorise the giving directly or indirectly, of any money or other thing of value, including travel, entertainment, or gifts, to anyone as an unlawful inducement or reward for favourable action or forbearance from action or the exercise of unlawful influence (a) to any governmental official or employee (including employees of government-owned and government-controlled corporations or agencies or public international organisations), (b) to any political party, official of a political party, or candidate, (c) to an intermediary for payment to any of the foregoing, or (d) to any other person or entity in a corrupt or improper effort to obtain or retain business or any commercial advantage, such as receiving a permit or license, or directing business to any person. Improper payments, provisions, bribes, kickbacks, influence payments, or other unlawful provisions to any person are prohibited under these Conditions. Any breaches of the clause must be reported to the Supplier as soon as any party becomes aware of any such breach or potential breach.

21.2. **Assignment and other dealings.**

- 21.2.1. The Supplier may at any time assign, transfer, mortgage, charge, subcontract or deal in any other manner with all or any of its rights or obligations under the Contract.
- 21.2.2. The Customer may not assign, transfer, mortgage, charge, subcontract, declare a trust over or deal in any other manner with any or all of its rights or obligations under the Contract without the prior written consent of the Supplier.

21.3. **Entire agreement.**

- 21.3.1. The Contract constitutes the entire agreement between the parties and supersedes and extinguishes all previous agreements, promises, assurances, warranties, representations and understandings between them, whether written or oral, relating to its subject matter.
- 21.3.2. Each party agrees that it shall have no remedies in respect of any statement, representation, assurance or warranty (whether made innocently or negligently) that is not set out in this agreement. Each party agrees that it shall have no claim for innocent or negligent misrepresentation or negligent misstatement based on any statement in this agreement.

21.4. **Variation.** No variation of the Contract shall be effective unless it is (i) in writing and signed by the parties (or their authorised representatives), or (ii) notified to the Customer by the Supplier through its website and accepted by the Customer by indicating such acceptance through the website as therein provided.

21.5. **Waiver.** No failure or delay by a party to exercise any right or remedy provided under the Contract or by law shall constitute a waiver of that or any other right or remedy, nor shall it prevent or restrict the further exercise of that or any other right or remedy. No single or partial exercise of such right or remedy shall prevent or restrict the further exercise of that or any other right or remedy.

21.6. **Severance.** If any provision or part-provision of the Contract is or becomes invalid, illegal or unenforceable, it shall be deemed modified to the minimum extent necessary to make it valid, legal and enforceable. If such modification is not possible, the relevant provision or part-provision shall be deemed deleted. Any modification to or deletion of a provision or part-provision under this clause shall not affect the validity and enforceability of the rest of the Contract.

21.7. **Notices.**

- 21.7.1. Any notice or other communication given to a party under or in connection with the Contract shall be in writing, addressed to that party at its registered office (if it is a company) or its principal place of business (in any other

case) or such other address as that party may have specified to the other party in writing in accordance with this clause, and shall be delivered personally, sent by pre-paid first class post or other next working day delivery service, commercial courier, or email.

21.7.2. A notice or other communication shall be deemed to have been received: if delivered personally, when left at the address referred to in clause 21.7.1; if sent by pre-paid first-class post or other next working day delivery service, at 9.00 am on the second Business Day after posting; if delivered by commercial courier, on the date and at the time that the courier's delivery receipt is signed; or, if sent by email, one Business Day after transmission.

21.7.3. The provisions of this clause shall not apply to the service of any proceedings or other documents in any legal action.

21.8. Third party rights. No one other than a party to the Contract and their permitted assignees shall have any right to enforce any of its terms.

21.9. Governing law. The Contract, and any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with it or its subject matter or formation, shall be governed by and construed in accordance with the laws of New Zealand.

21.10. Jurisdiction. Each party irrevocably agrees that the courts of New Zealand have exclusive jurisdiction to settle any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with the Contract or its subject matter or formation.